QPREDICT
resource modelling tool

rationalise . improve . save

introduction

In this edition of Qpredict newsletter:

- How can Qpredict help you?
- Who's using Qpredict?
- Enhancements to Qpredict
- Planning for Universal Credit

Since its launch, Qpredict has captured the imagination and significant interest of numerous Councils across the UK, with a growing number of Councils now benefiting from the highly flexible, accurate and easy to use website based modelling tool for strategic, tactical and straight forward management planning purposes on a week to week basis. Qpredict is being used across many different Service Areas ranging from Revenues & Benefits, to Libraries to Operational Services.

By spring 2015 Qpredict customers will be benefiting from further enhancements including drill down reporting, ability to roll up tasks into processes to capture higher level measures and the benchmarking across and within organisations.

The IRRV has partnered with Qpredict to offer a unique new service 'Baron' which gives all Revenues & Benefits services the ability to compare their performance against other services in their area or nationally, more information can be found on the Qpredict (qpredict.com) and Q2 (q2.ltd.uk) websites.

Don't forget if you are still undecided about subscribing to Qpredict and want to see the model in action, a free no obligation on-site or remote Web demonstration is only a phone call away.

designed to make life easier for decision makers

What's the impact of reducing opening hours?

How many more or less staff do I need if I add or remove services?

What's the impact of introducing more community based services?

How can I quickly find out what capacity I have available?

How can I remodel my organization quickly and effectively?

Qpredict, is a unique, intuitive, web-based application, helping you to quickly and accurately determine the impact of changes to your organisation with regards to staffing and other costs. It allows you to model various "what-ifs" and compare different tactical and/or strategic scenarios across multiple locations including tasks, times and volumes.

The application provides invaluable management and planning information when wanting to create multiple scenarios to determine the most effective way of working by establishing:

- how resources are being used now
- how resources can be better utilised
- levels of capacity and/or performance
- the impact of any changes
- any changes to budget
- evidential proof for any business case
- benefits realised post implementation

This effective tool will provide a robust evidence base by which to communicate the change with staff, unions and finance.

It's a fact of life, especially in today's economic climate and operating within the public sector, that change will always be an issue. Reduce the need for debate and uncertainty by using a proven model to help determine the best outcomes for your organisation.
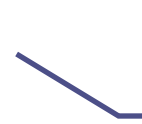
What saving will I make if I change processes

How many staff will I need if I use more volunteers?

Finance want me to reduce my budget by 15%. How can I do that?

How do I justify my plans for change to management, staff and unions?

How can I measure performance easily and reliably?

councils sign up to Qpredict

Many Councils are now using Qpredict to assist with some of the difficult budgetary decisions that now have to be made. Current customers include Erewash, Oxford, Enfield, Hertfordshire, South Staffs, South Derbyshire and many others.

Ranging from use in Revenues & Benefits to Libraries and Operational Services, Qpredict can help model your workload and resource requirements whatever service you are offering.

Qpredict v4 enhancements

Version 4 of Qpredict is due for release spring 2015. The new version will see the introduction of a number of user experience enhancements and functionality including:

- improved user experience
- drill down reporting
- faster data entry
- benchmarking
- data capture at 'process' level

planning for universal credit

The rollout of welfare reform and the new 'universal credit' is now gathering pace, so Revenues & Benefits services need to carefully plan their resource levels to adjust to the changes that this government initiative is creating.

The simplistic view is that with new Housing Benefits claims being processed outside of the Council that staff levels need to reduce, unfortunately it is a lot more complicated than that due to the need to still deal with existing claims, provide more support to claimants and the potentially complex nature of the rollout of 'universal credit'.

All of this is further complicated by other changes that a Council wishes to make such as increasing the use of 'self-service', process changes to make more efficient use of resources and local budget reductions.

With budgets becoming ever tighter the above changes need planning in detail to demonstrate the level of resources required to deliver the service to the high quality still expected.

Qpredict will give you a very quick, flexible and cost effective method of capturing and modelling your workload for the myriad of changes being made, saving you and your staff a lot of time and effort while giving you the detailed figures you need.